

On-Site Recruitment

Location: Orange County
Education Required: NA
Compensation: \$18/hr

Experience Required: 1-2 Years
of Openings: 5
Temp to Hire/ Direct: Direct

Select Staffing

Select Staffing will be conducting interviews at the Irvine One Stop Center. **Bring Driver's License and Social Security Card and/or Passport if you are not currently registered with the Irvine One Stop Center.**

Select Staffing Recruitment at the Irvine One-Stop Center
Wednesday, May 16, 2018
10:00 a.m. – 12:00 p.m.
17891 Cartwright Rd, Suite 100
Irvine, CA 92614

If you have any questions, please contact Lisa Burns at 949-341-8011 or lisa.burns@oconestop.com

PLEASE CALL 949-341-8000 FOR DETAILED DIRECTIONS

Registration at www.CalJOBS.ca.gov is required prior to the interviews. Right to work documents must be presented at the interview.

We're looking for talented individuals who want to work in an energetic, respectful, collaborative contact center! These positions are with a large chain selling ready-to-assemble furniture, plus housewares, in a warehouse-like space.

The Contact Center Rep handles customer inquiries research, analyzes and resolves customer problems, and maintains records of problems and inquiries handled. Customer inquiries are received by telephone, web, and email and consist of multiple call types.

Primary Responsibilities:

Achieves high level of customer service and all quality goals by providing timely, accurate, and engaging service while focusing on the customer.

Delivers service in an efficient and effective manner in accordance with established procedures and goals.

Handles inbound and outbound phone calls to/from customers located in different areas of the US.

Researches and analyzes customer issues and escalates to next level when appropriate.

Recognizes and alerts supervisors of trends in customer calls.

These positions are all full time and long term.

This WIOA Title I financially assisted program or activity is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special assistance to participate in this program, please call 949-341-8000. TDD/TTY users, please call the California Relay Service at (800) 735-2922 or 711. Please call 48 hours in advance to allow the One-Stop Center to make reasonable arrangements to ensure accessibility to this program.

